

Child Care Providers with questions concerning childcare benefits, eligibility or invoicing:

- Call PCDJFS at 330-297-3750 and ask to speak to someone in the child care unit.
- Email questions to Portage_DCFamily@jfs.ohio.gov

Type B Home Care Providers with questions concerning licensing, training, invoicing or child care benefits:

- E-mail Emily Lee, Child Care Certification Specialist, at Emily.Lee@jfs.ohio.gov

Questions for Ohio Department of Job & Family Services (ODJFS):

<http://jfs.ohio.gov/cdc/providers.stm>

Questions regarding Provider Portal or child care contract with ODJFS:

Child Care Information Data System Help Desk

Email: CCIDS_Help_Desk@jfs.ohio.gov

Website: <http://jfs.ohio.gov/cdc/childcare.stm>

Phone: 1-877-302-2347

Fax #: 614-728-6803