

COMMUNITY RESOURCE

guide

Welcome!

This Community Resource Guide can help you find resources available in Portage County. It is designed to assist you with overcoming barriers, meeting needs, and finding connections. It is a county-wide collaboration and includes resources to meet diverse community needs. The Portage County Community Resource Guide is being updated on a regular schedule and was last updated in *April 2024*.

Additions or changes regarding this Community Resource Guide may be sent to PORTAGE_COMMUNITY_RESOURCE@jfs.ohio.gov.

As always, Portage County residents can call United Way 2-1-1, 24-hours-a-day, seven-days-a-week to be connected to a trained specialist who can match their needs with thousands of local available resources. This service is confidential and free.

Directions for using this guide:

- Below you will find a table of contents listing all the resource categories you may find helpful. The table of contents is interactive and allows the user to click directly to the desired section for viewing. To do this, go to the table of contents and simply click on the name of the section you wish to view.
- Users may also utilize the Find tool within the document to search for keywords if desired. This can be done by clicking on the magnifying glass in the top toolbar.
- This Community Resource Guide may be printed in its entirety or by section for your convenience by right-clicking your mouse and selecting “print” or “print” and then specifying the page numbers you desire.

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IMPORTANT NUMBERS TO REMEMBER

2-1-1 United Way

2-1-1 or 330-297-4636

24-hour information & referral service

24-Hour Crisis Hotline:

Call or Text 988

Townhall II: 330-678-HELP (4357)

Coleman: 330-296-3555

Area Agency on Aging

800-421-7277

Children's Advocacy

330-297-8838

Children's Advantage

330-296-5552

Coleman Health Services

330-673-1347

Drug Task Force

330-296-8626

Family & Community Services

330-297-7027

Mental Health & Recovery Board

330-673-1756

National Alliance on Mental Illness

330-673-1756

National Runaway Switchboard

330-786-2929

Ohio Domestic Violence Network

800-934-9040

Ohio State Highway Patrol (Portage)

330-297-1441

Place of Peace

330-296-4522

Portage County Job & Family Services:

CARES Children/Adult Protective Services

330-296-2273

Child Support Enforcement Agency

330-297-3791

OhioMeansJobs Portage County

330-296-2841

Public Assistance

330-297-3750

Portage County Sheriff

330-297-3408

Safer Futures

330-673-2500

Townhall II

330-678-4357

United Way Portage County

330-297-1424

UH Portage County Medical Center

330-297-0811

Veterans Crisis Line

Phone: 988 press 1 or text 838255

or start a live chat:

<https://www.veteranscrisisline.net/get-help-now/chat>

ANIMAL SERVICES

People Care Pet Pantry

Ravenna Township, Ohio 44266

(330) 389-5116

<http://www.peoplecarepetpantry.com/>

Please call and leave a message, the call will be returned in one to two business days.

Provides pet food on a month-to-month basis and provides names and numbers of low-cost clinics for spay/neuter and shots for pet owners experiencing financial hardship.

Portage Animal Protective League (APL)

8122 Infirmary Rd.

Ravenna, Ohio 44266

(330) 296-4022

<http://www.portageapl.org/>

Tuesday & Wednesday & Friday 11am-3:30pm, Saturday 11-2:30pm

Promotes the spaying and neutering of dogs and cats by sponsoring programs to provide low-cost alteration for animals who already have homes. Offers "Friends of Animals" certificates that can be used at local veterinarian clinics for low cost spay/neuter. Also offers a monthly mobile clinic for neuter/spay for cats and sponsors a PetFix clinic for the county.

ADULT RESOURCES

Coleman Adult Day Services

6695 N. Chestnut St.

Ravenna, OH 44266

(330) 296-3214

www.colemanadultday.org

Coleman Adult Day Services is also on Facebook.

Hours of Operation: Monday- Friday, 7:30am-4pm

Coleman Adult Day Services is an inviting daytime group program designed for older adults whose quality of life is challenged because of diminishing or limited physical, social, or cognitive capabilities. The program accepts people at various functioning levels and provides programming appropriate to a person's physical and social abilities. Participant needs range from those who merely need increased

socialization to those who have more chronic health conditions which require constant contact supervision or specific nursing interventions. Caregivers who work, have other obligations, or need time away from caregiving responsibilities enjoy the peace of mind that comes with knowing their loved one is safe.

Hiram Christian Church

6868 Wakefield Rd
Hiram, OH 44234
(330) 569-7697

Phone to make a reservation.

Loans gently used medical equipment to individuals who need it and offers a meal for older adults.

Independence of Portage County

575 E. Lake St
Ravenna, OH 44266
(330) 296-2851

Open Monday – Friday, 9am - 5pm

Provides a day program for adults with developmental disabilities in an activity center. Provides activities, training and assistance based on the needs of the individual. This may include recreation, crafts, daily living skills, personal hygiene, medication administration, transportation, vocational development, production skills, etc. also provides group homes for those who need 24-hour care.

Memory Care in Ohio

www.memorycare.com/memory-care-in-ohio

Provides research-backed resources to guide caregivers and seniors in the early stages of memory impairment through the process of finding and obtaining the care they need.

People Tree at Faith Evangelical Church

10585 Windham-Parkman Rd
Garrettsville, OH 44231
(330) 527-4068

Open Monday – Friday, 9am-5pm

Provides walkers, crutches, wheelchairs, hospital beds, and other medical aids (when available).

Who qualifies: Serves residents of Windham, Windham Twp, Garrettsville, Nelson, and Freedom.
Required Documents: Proof of residency, such as a current utility bill or benefits statement.

Portage County Guardianship Service Board

120 East Main Street

Ravenna, OH 44266

(330) 839-3964

portagecountygsb@gmail.com

Provides professional, efficient and compassionate guardianship services while protecting the legal rights of every protected person under our care through the least restrictive means possible. Portage County Guardianship Board strives to balance protection with individual autonomy by securing the health and safety of these wards while safeguarding their individual rights and preserving their dignity and independence wherever possible.

Portage County Senior Services Center

705 Oakwood St, Garden Level

Ravenna, OH 44266

(330) 297-3456

Seniorcenter@fcsohio.org

Open Monday – Friday, 9am-5pm

Offers social and recreational activities for senior citizens. Provides a variety of other services which include distribution of Farmers Market Coupons for free locally grown produce, and free activities for members.

Some of these activities may include: exercise classes 2 x a week, Tai Chi 2 x a week, Bingo 2X a week, monthly craft classes, pool table, bocce in the summer and corn hole in the fall winter months. Wii Bowling, and at least 2 presentations a month on senior related topics. Hot lunch daily from Center of Hope.

SeniorHousingNet

(855) 999-4938

<https://www.seniorhousingnet.com/seniors/senior-living-us/ohio>

This guide serves as an overview of senior living care in Ohio, including comparisons to nearby states and between cities, financial resources, and local programs that can assist seniors in need.

Portage Senior Corps Office

135 E. Erie St, Ste. 301

Kent, Ohio 44240
(330) 677-3939

Offers a prescription program, Vial of Life, and helps with health insurance through OSHIIP. Also offers volunteer positions for the older adults.

The Portage Park District

705 Oakwood St., Ste. G-4
Ravenna, Ohio 44266
(330) 297-7728

The Portage Park District is committed to providing quality outdoor exploration opportunities of Portage County. Provides nature education and outdoor recreation programs for all ages at our park locations throughout Portage County. Visitation to parks and trails are free and open to the public year-round!

Vantage Aging

408 9th Street SW
Canton, OH 44707
(330) 479-0874 (866) 534-6312

Open Monday – Friday, 9am - 2pm

Develops workforce skills in unemployed, low-income older adults aged 55 and older with poor employment prospects. Program participants are assigned to paid community service placements with a non-profit organization or governmental entity for purposes of training and acquisition or improvement of skills that may lead to unsubsidized employment or a job that is not subsidized by the program. In collaboration with the participant, the program must develop an Individual Employment Plan, which outlines steps for achieving goals as determined through personal interviews and assessment instruments.

The program participants are assigned to local non-profit agencies for 20 hours a week at the prevailing minimum wage to receive training in employment areas.

Who Qualifies: Serves ages 55 and older, whose income is 125% of the Federal Poverty Guidelines.
Serves: Portage, Stark, Tuscarawas, Carroll, Holmes, Summit, and Wayne Counties

CHILD CARE ASSISTANCE

Portage County Department of Job and Family Services

449 S. Meridian St
Ravenna Ohio 44266
(330) 297-3750

www.co.portage.oh.us/jfs

Open Monday – Friday, 8am-4pm

Assists with childcare expenses for parents or guardians of minor children. Recipients who qualify will only be responsible to pay a monthly fee (calculated based on income) to the childcare service of their choice. Individuals must choose a licensed childcare center, school-age program, a home provider, or a certified in-home aide that accepts publicly funded childcare. Childcare services are also available for children who require special-needs care or who need protective childcare services as part of a court ordered case plan through Children Services.

Who Qualifies: Must be a Portage County resident, currently employed, in-school, or participating in workplace training for initial application. Income must be 130% or less for current Federal Poverty Limit.

How to Access: Applications can be found online on the Portage County website or through the Self-Service Portal.

Fees: Families may have to pay a co-payment based on gross income and other fees as applicable according to the childcare programs.

CLOTHING NEEDS

Deerfield Evangelical Friends Church

1261 St Rt 14
Deerfield, OH 44411
(330) 584-6777

Distributes free clothing once a month. Distribution is second Saturday of each month, 10am-12pm.

Phyllis Zumkehr County Clothing Center

3377 State Route 59
Ravenna Ohio, 44266
(330) 296-0503

<http://www.fcsserves.org/program/county-clothing-center/>

Open Monday, Wednesday, Friday, 10am-1pm.

Provides gently used clothing at no cost to individuals and families in need. Provides special clothing

needs upon request. No children under the age of 12 years old allowed in facility. Limit of shopping to twice a month.

Restore Site

1510 S Water St.
Kent, OH 44240
(330) 677-8881
<http://habitatofportage.org/>

Open Tuesday – Saturday 10am-5pm.

Offers new and like-new building and home improvement materials, furniture, appliances, and housewares at low cost. Offers low-cost new and gently used building items for home improvement or construction. Items offered vary depending on what has been donated. May also have furniture. Occasionally offers large appliances for resale.

Renaissance Family Center

9005 Wilverne Dr.
Windham, OH 44288
(330) 326-3003
<http://www.windhamrfc.com/>

Open Monday - Friday 10am-6pm, Saturday 9am-5pm

Provides a thrift shop where people can shop for used items such as furnishings and clothing. Does not carry large appliances. Fixed fee.

DISABILITY SERVICES

Portage County Board of Developmental Disabilities

Dennis M Coble Administration Building
2606 Brady Lake Rd
Ravenna, OH 44266
(330) 297-6209
www.portageddd.org

Open Monday – Friday, 8am-4pm.

Assists individuals in developing their abilities to achieve a life as active members of our community. Services and supports are provided across the lifespan which include services to young children,

preschool and school age special education services, adult day services, family support services program, recreation and leisure activities, residential providers, transportation, and waivers.

Opportunities for Ohioans with Disabilities (OOD)

172 S Broadway St, Ste 404

Akron OH 44308

(330) 643-3080

www.ood.ohio.gov

By Appointment Only

Ohioans with disabilities who want to work can rely on one of two OOD bureaus: **The Bureau of Vocational Rehabilitation (BVR)** –assists people with physical, mental, and emotional disabilities through vocational rehabilitation and other services. **The Bureau of Services for the Visually Impaired (BSVI)** assists individuals who are blind or have visual impairment.

Once you complete an application for services, an interview will be set up between you and a counselor. Information will be gathered to assist in determining if you are eligible for our program.

Eligibility is based on three factors:

- (1) You have a physical or mental impairment which results in a substantial impediment to employment;
- (2) You can benefit from services that lead to employment; and
- (3) You require VR services to prepare for, secure, retain, or regain employment.

EDUCATION

Maplewood Career Center

7075 Ohio 88

Ravenna Ohio 44266

(330) 235-0020

<http://www.mwood.cc/GED.aspx>

Open Monday – Thursday, 9am-11:30pm & 6pm-8:30pm

Provides adult basic education in literacy, improving reading, writing, and math skills. Offers GED preparation, job readiness, employability skills, English speaking citizenship preparation other languages (ESOL).

Fees: There is no fee for the classes or materials. When the student is ready to take the GED test.

Student may choose the site they prefer to attend:

- Opportunity Resource Center
- Maplewood Career Center

EMERGENCY SERVICES

Community Action Council of Portage County

1036 W Main St. Ravenna, OH 44266
 1115 Franklin Ave. Kent, OH 44240
 9005 Wil-Verne Dr. Windham, OH 44288
 (330) 297-1456
<http://cacportage.net/>

May apply for assistance once per heating season, November 1st - March 31st. Eligible for low-income homeowners and/or renters that are disconnected, threatened with disconnection, or have less than a ten-day supply of bulk fuel. E-HEAP will restore or maintain primary heat source and/or secondary energy source. Benefit is based on total dollar amount needed to resolve crisis situation for the primary and/or secondary energy source and does not cover total debt owed by the client.

Who Qualifies: Must have a primary/secondary energy source (gas/electric) that has been disconnected, is threatened with disconnection, or have less than a 10-day supply of bulk fuel (fuel oil, propane, wood, coal). Must also be at or below 175% of the federal poverty guidelines and have an energy bill that is in an adult member of the household's name.
How to Access: Walk-in to apply or call for appointment.
Fees: Free

Consumer Credit Counseling

705 Oakwood St, Ste. 106
 Ravenna, OH 44266
 (888) 258-0694
<http://www.fcsserves.org/program/consumer-credit-counseling/>

Provides financial education, budgeting assistance, and debt management. Also offers alternate payee services for individuals who are unable to manage their finances due to physical and/or mental illness and addictions. Consultation is free, however, there are fees that may be required. A client may be eligible to have fees waived depending on circumstances.

Housing & Emergency Support Services (HESS)

705 Oakwood St, Suite 106

Ravenna, Ohio

(330) 296-1111

<https://fcsserves.org/program/h-e-s-s/>

Assists families and individuals with longer term solutions to increase household stability. Provides crisis intervention services, short-term case management, and coordination with other community resources to ensure that maximum support is available to meet each household's needs. Limited emergency financial assistance is also available, which may include housing start-up costs for the homeless, homelessness prevention for those at risk for homelessness, and limited hotel assistance when shelter is full.

Who Qualifies: Portage County residents in addition to funding requirements set forth by local, state, and government entities.

EMERGENT FOOD NEEDS

Riverwood Community Chapel

1407 Fairchild Ave.

Kent, OH 44240

(330) 678-7000

<http://www.riverwoodchapel.org/>

Open Fridays, 11am- 2pm

Provides emergency food to individuals.

Who Qualifies: Families in Portage and Summit Counties

Required Documents: State ID or Driver's License

How to Access: Walk-in for service. May only access service once per month.

Fees: Free

Salvation Army

9005 Wil-Verne Dr.

Renaissance Family Center

Windham, OH 44288

(330) 326-6133

www.salvationarmy.org

Food Giveaway: *Tuesdays, 9am - 10:30pm*

Provides emergency food to individuals and families who live in the Garrettsville and Windham School Districts. Residents may only access service once every 30 days.

Who Qualifies: Serves residents with income at 200% or less of the Federal Poverty Guidelines.

Required Documents: Photo ID and proof of residency (mail or utility), proof of income, and proof of children (with ages) in the home.

How to Access: Walk-in for service.

Fees: Free

Streetsboro United Methodist Church

8940 State Rt 43

Streetsboro, OH 44241

(330) 626-2239

Mondays 11:30am-1:30pm, Tuesdays 11:00am-1:30pm, and Wednesdays 1:00pm-3:30pm.

Provides emergency food for Streetsboro residents. During November and December, pantry clients may sign up to receive supplies for a holiday meal, while supplies last.

Who Qualifies: Serves Streetsboro residents in need of food as well as Hudson zip code 44236 on Wellman Street only. Households may use the pantry one time per month.

Required documents: Adult picking up food must bring current photo ID and proof of address for each adult member of household (a current piece of mail or utility bill). Must declare number of children as well as their ages.

Trinity Lutheran Church

600 S. Water St.

Kent, Ohio 44240

(330) 673-5445

<http://www.trinitykent.org/>

Open first Wednesday of every month, 9am-12pm.

Emergency assistance offers up to forty food vouchers for eggs, milk, and bread at a first-come-first-serve basis.

Who Qualifies: Serves Kent and Franklin Township area residents. Service may be accessed once-per-month.

Required Documents: None

How to Access: Walk-ins welcome

Fees: Free

Winfield Church of God in Christ

6595 Winfield St

Ravenna, OH 44266

(330) 296-5880.

Open last Monday of the month, 11am-12pm.

Provides emergency food, packed according to family size.

Who qualifies: Serves Portage County residents.

Required Documents: Photo ID

Volunteers of America

1063 N Aurora Rd.

Aurora, Ohio 44202

(330) 348-0830

<http://www.food2share.org/aurora/>

Open by appointment Wednesdays and Fridays, 2pm-4:30pm.

Provides emergency food for Aurora residents. Targets, but is not limited to older adults, the unemployed, and those receiving government assistance.

Who Qualifies: Aurora residents who are facing financial hardship.

Required Documents: Adults picking up food must bring current photo ID as well as a current piece of mail (within the last 30 days) addressed to all other adult members of the household. Will need to declare number of children as well as their ages.

How to Access: Call for appointment.

Fees: Free

FINANCIAL HELP

Emergency Assistance

Catholic Charities

219 W. Main St.

Ravenna, Ohio 44266

(330) 297-7745

Open Monday – Friday, 8:30am- 4:30pm.

Offers case management and a variety of food, furniture and financial assistance with advocacy efforts for people in need. Services include utility assistance, food pantries, season assistance and other specific material needs or services essential to well-being. *Please note that services may vary by site.*

Who Qualifies: Serves Portage residents with income at or below 175% Federal Poverty Guidelines.
Required Documents: Valid photo ID with current address, utility bill for proof of residency.
How to Access: Call for appointment.
Fees: Free

Portage County Job and Family Services

PRC Services

449 S. Meridian St 2nd floor

Ravenna Ohio 44266

(330)297-3750

http://www.co.portage.oh.us/jfs/pdfs_misc/PRC_PLAN.pdf

Open Monday – Friday, 8am-4:30pm

Provides benefits and services to needy families and low-income employed families who need help with essential support to move out of poverty and become self-sufficient. Provides new opportunities to develop and implement creative and innovative strategies and approaches to remove families from a cycle of dependency on public assistance and into work.

Who Qualifies: Must have a minor child living in the household and have gross household income at or below 200% of the federal poverty guidelines.

Required Documents: Recent utility bill, 3 months proof of income and social security numbers for all adults in household.

How to Access: applications may be found at <https://www.co.portage.oh.us/jfs> and can be turned in at the OhioMeansJobs Center (253 S. Chestnut St. Ravenna, OH 44266) or on the 2nd floor lobby of the Administration building (449 S. Meridian St. Ravenna, Ohio 44266)

Fees: Free

Catholic Charities

219 W. Main St.

Ravenna, Ohio 44266

(330) 297-7745

<http://ccdoy.org/locations/catholic-charities-serving-portage-and-stark-counties/>

Open Monday – Friday, 8:30am- 4:30pm

*By appointment Mondays and Wednesdays 1pm-3pm and Fridays 10am-12pm & 1pm-3pm.
Schedule is subject to vary.*

Provides help to individuals and families on an emergency basis and offers emergency food pantries

at both of their Ravenna and Canton locations. In cooperation with the Akron-Canton Regional Food bank, each site provides non-perishable food items as well as taxable items.

Who Qualifies: Serves Portage residents with income at or below 200% Federal Poverty Guidelines. Service is available once in a 30-day period.

Required Documents: Valid photo ID (State ID or Driver's License). If current address is not on the ID, you will need to bring a recent piece of mail as proof of having a Portage address.

How to Access: Call for appointment.

Fees: Free

Church of Christ Ravenna

3897 Summit Rd

Ravenna Ohio 44266

(330) 296-3637

www.ravennachurchofchrist.org

Open second Wednesday of every month, 9am-11am

Distributes emergency food to those living in Ravenna and Ravenna Township, Households in Ravenna should not have received help already from the Center of Hope.

Who Qualifies: Serves households at or below 150% of poverty guidelines.

Required Documents: Current proof of address (photo ID or current utility bill), family size (social security cards, birth certificates, school records), and income (pay stub, benefits letter) is required.

How to Access: Walk-ins welcome. May phone the church office for more information anytime (leave a message and the call will be returned).

Fees: Free

Saint Vincent DePaul Society

Saint Joseph's Parish

2643 Waterloo Rd

Mogadore, OH 44260

(330) 628-9941

Open: Monday, Tuesday, Thursday, and Friday, 9am-5pm

Provides limited financial assistance in emergency situations. Generally, assists with rent, rental deposit, mortgage payment, transportation, utilities (gas, electric, heating fuel), making the home more accessible for people who disabilities or injury and prescription payment assistance.

Who Qualifies: Serves residents of Randolph, Atwater, Suffield, and Mogadore (within Portage County). Generally, serves low-income households and/or those experiencing temporary financial or medical difficulties. Assistance is for short-term emergency situations and is given on a case-by-case basis.

Required documents: Three forms of identification (Photo ID, Social Security card, utility bill with current address, etc.) Will also require documentation of the situation such as past-due rent notice, utility shut-off notice, prescription receipt, etc.

Crestwood 4C's

Hilltop Christian Church

4572 W. Prospect St.

Mantua, OH 44255

(330) 274-8258

<http://www.mantuacentercc.org/4cs.htm>

Open Monday, Wednesday, and Friday, 1pm-3pm

Pantry closes if Crestwood Schools is closed.

Provides food on an emergency basis to needy families in the Crestwood School District. Residents of Crestwood school district include Hiram, Hiram Township, Shalersville, Mantua and Mantua Township, parts of Streetsboro, Aurora, and Ravenna Township. Residents may use pantry once in a 30-day period.

Who Qualifies: Residents of Crestwood School District.

Required Documents: Photo ID for adult picking up the food and proof of address (mail or utility bill) for all adults in the household.

How to Access: Walk-in for service. If necessary, appointments may be scheduled outside of normal operating hours. Clients may send a representative in their place (with proper papers) to pick up food.

Fees: Free

GAMBLING SUPPORT

Townhall II

155 E. Main Street

Kent, Ohio 44240

330-678-3006

www.townhall2.com

24-hour Crisis Line: 330-678-4357

For individuals who are concerned about their gambling, services are designed to either halt the behaviors associated with pathological gambling or to help reduce the frequency/amount of gambling episodes/behaviors.

Cost for services are charged based on a sliding fee scale (for Portage County residents), taking into consideration family size and income. Select private insurance and Medicaid are accepted. No one will be turned away due to inability to pay.

HEALTHCARE PLANS

Buckeye

1 (866) 246-4356

<http://www.buckeyehealthplan.com/>

Open Monday – Friday, 7:00am - 7:00pm

CareSource

1 (800) 488-0134

www.caresource.com

Open Monday – Friday, 8:00am - 5:00pm

Molina

1(844)-826-4333

<http://www.molinahealthcare.com/>

Paramount

1 (800) 462-3589

<http://www.paramounthealthcare.com/>

United Health Care

1 (866) 801-4409

<http://www.uhc.com/>

Open Monday – Friday, 8:00am - 6:00pm

HEALTH SERVICES

AxessPointe Community Health Center

143 Gougler Ave

Kent, OH

330-673-1016

<https://axesspointe.org/>

Open Monday – Friday, 8:00am - 6:00pm

Nonprofit, federally qualified health center providing adult and pediatric medical care, on-site labs, vision screenings, dental, on-site pharmacy, behavioral health, and assistance with social services.

Accepts Medicaid and most private insurances.

WIC Program

Portage County Health District

999 East Main Street

Ravenna, Ohio 44266

(330) 297-9422

<https://portagehealth.net/our-programs/wic>

Open Monday - Friday, 8:00am - 4:30pm, and the first & third Wednesdays of the month, 10:00am - 6:30pm

WIC provides food benefits redeemable at local grocery stores for milk, eggs, juice, cereal, peanut butter or beans, whole grains, fruits and vegetables, baby foods and infant formula. Services include nutrition education, breastfeeding education and support, immunization screening and referrals for health care and social services. In addition, those receiving assistance from OWF, Food Assistance or Medicaid are income eligible for WIC services. Farmers' market coupons are available in the summer months.

Who Qualifies: Pregnant and breastfeeding women; non-breastfeeding postpartum women; infants and children birth to age five who are present at the clinic appointment and able to provide proof of identity; residents of the state of Ohio; income eligible – 185% of Federal Poverty Income Guidelines; at medical/nutritional risk based on health and diet information assessed by a health professional at the time of certification.

HOUSING - SHELTERS

Freedom House – Veteran's Shelter

1213 Anita Drive

Kent, Ohio 44240

(330) 673-0705

<http://www.fcsserves.org/program/freedom-house/>

Services available 24 hours a day, 7 days a week.

Freedom House provides transitional housing and supportive services to adult male veterans who are experiencing a housing crisis. Includes individual case management, advocacy, information, and referrals to area resources. The staff meets regularly with the shelter residents to establish a case plan that will focus on goals such as housing, income, job training, education, counseling, financial planning, and other goals.

Haven of Portage County

2645 OH-59

Ravenna, Ohio 44266

330-235-8600

[The Haven of Portage County | Portage County Homeless | Ravenna \(portagehaven.org\)](http://portagehaven.org)

The Haven of Portage County is a rescue mission and warming center in Portage County that addresses each stage of homelessness and provides holistic healing through the power of the gospel. Our vision is that The Haven of Portage County is a place where the vulnerable can find not only a meal and a bed, but also hope and long-term healing.

Hope Town A Recovery Ecosystem

3975 Kenneth Dr

Rootstown, Ohio 44272

(330) 850-5141

[Hope Town Ohio Recovery Housing & Ecosystem](http://www.hoptownohio.org)

Hope Town stands dedicated to championing individuals in their pursuit of recovering from substance use and co-occurring mental health disorders. Through an integrated system that includes recovery housing, peer support networks, employment initiatives, essential transportation services, jail supports and social enterprises, we aim to inspire profound change and help liberate people to build a foundation for a brighter future.

Miller Community House

1211 Anita Drive

Kent, Ohio 44240

(330) 673-0034

<http://www.fcsserves.org/program/miller-community-house/>

Miller Community House provides emergency shelter to Portage County adults and children in a housing crisis while also providing support, advocacy, and referrals to encourage self-sufficiency and

movement towards permanent housing.

Who Qualifies: Homeless or at-risk of becoming homeless. Last permanent address in Portage County and must currently be sober. Must not be actively psychotic, suicidal, or homicidal. Must not have any active warrants out for arrest and must not have a violent criminal history.

How to Access: Call for services.

Veteran's Haven

Multiple Locations

(330)409-9139

<https://fcsserves.org/program/veterans-haven>

Veteran's Haven is a transitional housing program for homeless veterans. The program provides 24/7 support with therapies, life skills, and stress management. Each veteran is provided an individual room and lives at the Veteran's Haven for an average of 6 to 12 months with an end goal of gaining permanent housing.

Who Qualifies: Veterans aged 18 and older who are currently experiencing homelessness. Must be willing to live in an environment with people from a variety of backgrounds, sexual orientations, races, colors, cultures, disabilities, and ages.

How to Access: Call for services

Safer Futures

Portage County Sheriff's Office

8240 Infirmary Rd

Ravenna, OH 44266

24-hour hotline: (330) 673-2500 and (330) 296-2100

<http://www.fcsserves.org/program/safer-futures/>

Assistance in dealing with the justice system to victims of violence, stalking, sexual assault or related crimes. Acts as intake for all restraining order in Portage County. Will help the victim fill out and file any necessary paperwork and will accompany victim to all legal proceedings.

Safe Path

Undisclosed Location

(330) 346-0623

<http://www.fcsserves.org/program/safe-path/>

Safe Path is a transitional housing program for families who have experienced domestic violence. This facility is in a secure location that requires a code for entrance. Since this program is partnered with Portage Metropolitan Housing Authority (PMHA), many residents are eligible for reduced rent and security deposits. Participants may stay at building for up to two years while working on building

a violence-free life and acquiring permanent housing. Safe Path offers participants on-site case management, counseling, and personal/career development to help meet goals and self-sufficiency.

Coleman Health Services - Housing Services

5982 Rhodes Rd
Kent, Ohio 44240
(330) 673-1347

www.colemanservices.org

Assists in accessing safe, affordable housing, funds for utility connections, security deposits, past due bills, and rental subsidy (short- or long-term).

Note: some funds are location specific, and some are only for those experiencing homelessness.

Who Qualifies: Those engaged in treatment, have a mental diagnosis and are working with a therapist. Families who have children who are severely and emotionally disabled are also eligible.

How to Access: Client must go through Coleman Access

Fair Housing Contact Services, Inc.

441 Wolf Ledges Parkway, Suite 200
Akron, Ohio 44311
(330) 376-6191
(877) 376-6191

www.fairhousingakron.org

Fair Housing Contact Service strives to prevent and eliminate housing discrimination and to promote equal housing opportunity. They aid individuals pursuing legal rights and remedies related to fair housing, offering housing assistance and counseling, providing community education, promoting community involvement, performing research in the area of housing, and assisting the professional housing industry in designing, implementing and evaluating programs for affirmative action towards an open housing market in the greater Akron region.

Freedom House

642 W Main St
Ravenna, OH 44266
(330) 673-0705

<http://www.fcsserves.org>

Serves up to 4 formerly homeless and disabled veterans. Each apartment includes one bedroom, one full bathroom, a kitchen with an eating area, and a living room. Veterans work toward sobriety, employment and/or community volunteering, as well as independent living.

Habitat for Humanity

6630 Cleveland Rd
Ravenna, OH 44266
(330) 296-2880

<http://www.habitatofportage.org/>

Operates as a non-profit housing ministry working in partnership with people in need to build decent, affordable housing for low-income families. Houses are built with volunteers and approved families, then sold to qualifying recipients with a no-interest mortgage and for no profit. Offers home ownership training for recipients and continued support after moving into the house.

Who qualifies: must be 21 years of age or older. Must have willingness to live in Portage County, have low to moderate income, currently living in substandard living conditions or rent-burdened. Must have the ability to make payments on a zero interest, no money down loan and have the willingness to commit to sweat equity hours.

Required documents: proof of income and expenses; will be advised about other documents.

Neighbor 2 Neighbor

Fuller Center of NW Portage County
PO Box 96
Aurora, OH 44202
(330) 548-4170 (Leave a message)

<http://www.n2nofnwportage.org/>

Provides a faith-based, volunteer-driven home repair service to low-income and disabled persons in Northwest Portage County. Typical projects include refurbishing roofs, installing, or rebuilding plumbing, renovating porches and steps, installing wheelchair ramps, installing insulation, and weatherizing homes. Does not do repairs of cosmetic nature.

Neighborhood Development Services

120 E Main St
Ravenna, OH 44266
(330) 297-6400

<http://www.ndsohio.org>

Open Monday – Friday, 8 am-4 pm.

Provides down payment assistance and rehabilitation funds for new home purchases. This program can be used in conjunction with the agency's Home Ownership Program. It revitalizes neighborhoods and communities in Northeast Ohio through the provision and/or promotion of affordable housing, economic development through low or no interest loans, housing counseling for first-time homebuyers, and foreclosure prevention program.

Portage Area Transitional Housing (PATH)

(330) 296-0024

<http://www.fcsserves.org/programs/p-a-t-h>

PATH supports homeless adults in their efforts to secure and maintain permanent housing up to 6 months. The program provides transitional housing and supportive services to assist clients with achieving education, training, gaining employment, addressing personal barriers that impact their client's stability and self-sufficiency.

Portage Metropolitan Housing Authority (PMHA)

2832 State Route 59

Ravenna, Ohio 44266

(330) 297-1489

<http://www.portagehousing.org/page5.html>

PMHA provides subsidized housing to low- and moderate-income families and individuals. It has 305 units owned and operated by PMHA. Offers resources for self-sufficiency, adult education, construction, job training, and homeownership programs to agency tenants. Section 8 waiting list is currently closed.

Low-income households in Portage County may be eligible for Public Housing, as well as the Family Self Sufficiency (FSS) Program.

HOT MEALS

Center of Hope

1081 W. Main St.

Ravenna, Ohio 44266

(330) 297-5454

<http://www.fcsserves.org/program/center-of-hope/>

Meals Served – Monday –Friday, 11:30am -12:30pm.

Curbside Meal – Sunday, 2-2:30 pm.

Hot meals are offered at no-cost, five days a week and typically include 75-100 individuals per day. Opportunities for socialization, cooking classes and referral services are also offered.

Christ Lutheran Church

10827 Main St.
Mantua, OH 44255
(330) 274-2849
www.lutheransonline.com/christmantua

Open third Monday of every month, 5pm-6:30pm

Free community meal. Access through the Church Fellowship Hall.

First United Methodist Church of Ravenna

263 S. Prospect St.
Ravenna, Ohio 44266
(330) 297-7196
<http://www.fumcofravenna.org/>

Open Saturdays, 11:30am-12:30pm

Weekly free takeout lunch program. Various area churches and community groups rotate the preparation and service of the luncheon.

Kent Social Services

1066 S. Water St.
Kent, Ohio 44240
(330) 673-6963
<http://www.fcsserves.org/program/kent-social-services/>

Open Monday, Tuesday, Wednesday, and Friday, 11:30 am-12:15 pm.

Hot meals are offered at no cost five days a week and typically include 50 to 60 individuals per day. Opportunities for socialization, cooking classes and referral services are also offered.

Kent United Church of Christ

1400 E Main St.
Kent, OH 44240
(330) 673-9534
<http://www.kentuucc.org/>

Open third Sunday of every month, 4pm-5:15pm

Provides a monthly hot meal for the community. Walk-in for service during scheduled meals. Schedule may change around major holidays. Call to verify schedule: Monday, Wednesday and Friday, 9am-3pm and Thursday, 12pm-5:30pm.

Lake Brady United Methodist Church

1995 Brady Lake Rd.
Brady Lake Ohio 44240
(330) 673-0145

Open third Wednesday of every month, 5:30pm-7:00pm

Provides a monthly meal for the community.

Mantua Center Christian Church

4118 St. Rt. 82
P.O. Box 550
Mantua, Ohio 44255
(330) 274-8258
<http://www.mantuacentercc.org/>

Open the last Thursday of every month, 5pm-6:30pm.

Loaves & Fishes Community Meal was formed to meet the social, financial, and spiritual needs of people and families in Mantua, Hiram, Garrettsville, and surrounding communities. Walk-ins are welcome. Eat-in or take-out (limit 4 per adult on take-out) in the Fellowship Hall. Arrangements can be made to deliver meals to shut ins.

Randolph / Suffield / Atwater Food Shelf

St. Nicholas Church
755 S. Cleveland Ave.
Mogadore, OH 44260
(330) 628-1801
<http://stnickoca.org/stn/index.html>

Open second Monday every month, 5pm-6pm. Each site serves from 5pm-6pm.

Offers weekly community meals at three local churches.

Randolph / Suffield / Atwater Food Shelf

Suffield United Church of Christ

1115 State Rte. 43
Suffield Township, OH 44260
(330) 628-4038

Open third Monday of every month. Each site serves from 5pm-6pm.

Offers weekly community meals at three local churches.

Randolph / Suffield / Atwater Food Shelf**St. Joseph Church School**

2617 Waterloo Rd.
Atwater, OH 44201
(330) 628-1801

<http://stjosephmantua.com/free-community-meals>

Open fourth Monday of every month. Each site serves from 5pm-6pm.

Offers weekly community meals at three local churches.

Saint Paul Lutheran Church of Ravenna

170 N Freedom St.
Ravenna, Ohio 44266
(330) 297-7336
<http://www.splcravenna.com/>

Open last Sunday of every month 4pm-6pm.

Provides a monthly walk-in community dinner in the Fellowship Hall. Enter through main church entrance.

Skeels - Mathews Community Center

4378 Skeels St.
Ravenna, Ohio 44266
(330) 297-0192

Open Wednesdays and Fridays, 12pm-1pm

****Site is closed when Ravenna Schools are closed****

The center serves all ages, with a special focus on youth and seniors. Weekly meals including daily home-cooked lunches for seniors are provided. Also offered at the center are a variety of community programs and activities for seniors, nutrition and computer classes, and holiday dinners and special events. During summer break and after school, the center can also provide meals and a safe space to youth.

Streetsboro United Methodist Church

8940 State Rte. 43
Streetsboro, OH 44241
(330) 626-4393 Church
(330) 626-4439 Food pantry line
<http://www.streetsboroumc.com/>

Open fourth Tuesday of every month, 5pm-6:30pm.

Provides a monthly community meal for Streetsboro residents. Meals are held in the Fellowship Hall. Handicap entrance is located behind the church.

Suffield United Church of Christ

1115 St Rt 43
Suffield Township, OH 44260
(330) 628-4038
Open Tuesday - Friday, 11:30am.

Provides a meal for Portage County residents aged 60 and older.

Trinity Lutheran Church

600 S. Water St.
Kent, OH 44240
(330) 673-5445
<http://www.trinitykent.org/home>

Open Saturdays 11:30am-12:30pm.
Lunch is served to approximately 30 people each week.

Upper Room Cultural Development Corp.

3090 St Rt 59
Ravenna, OH 44266
(330) 296-2178

Open second Saturday of every month from 12pm-1pm.

Windham Congregational Church

United Church of Christ (Brick Chapel)

900. N Main St.

Windham, Ohio 44288

(330) 326-3926

Open second Saturday of every month from 12 pm-1 pm.

Winfield Church of God in Christ

6595 Winfield St.

Ravenna, Ohio 44266

(330) 296-5880

Open Mondays, 2:30pm - 3:30pm.

FOOD PANTRIES

Brimfield Community Cupboard

Faith United Methodist Church

1235 Tallmadge Rd.

Kent, Ohio 44240

Open Tuesdays and Thursdays, 9:30 am-11:00 am.

Provides groceries monthly for Brimfield residents who need assistance. The cupboard is in the basement of the Faith United Methodist Church. Cupboard may be used once a month, with 30 days between usages.

Must bring current proof of address and income (pay stub, W-2, benefits letter).

Center of Hope

1081 W. Main St.

Ravenna, Ohio 44266

(330) 297-5454

<http://www.fcsserves.org/program/center-of-hope/>

Meals Served: Monday – Friday, 11:30am -12:30pm.

Curbside Meal: Sunday 2:00-2:30pm

Groceries are available monthly through the Christian Cupboard. Appointments made in advance are required. It is recommended to call 3-4 days in advance if possible. Senior boxes available.

Required Documents: Photo ID, Proof of Residence, Income eligibility limits may be required.

Kent Social Services

1066 S. Water St.

Kent, Ohio 44240

(330) 673-6963

<http://www.fcsserves.org/program/kent-social-services/>

Appointments must be made in advance. There is approximately a four-day wait from the call to the appointment.

Groceries are available monthly through the Lord's Pantry. Three bags of groceries are provided to income-eligible households per month. Groceries, diapers, and personal care products are also provided in emergency situations. Serves Kent, Brady Lake, and Franklin Township residents. Service may be used once per month. Proof of residency is required.

Nelson Garretttsville Community Cupboard

8147 Center St.

Garrettsville, Ohio 44231

(330) 527-2011

www.ngccportage.com

Provides groceries to all eligible residents who live in the James A Garfield School District. Participants may visit the cupboard once every month with no appointment necessary. Pickup, delivery, and special holidays available.

Photo ID and proof of residency (recent utility bill or mail) are required.

Salvation Army

268 West Main St

Ravenna, Ohio 44266

(330) 296-7371

www.salvationarmy.org

Open Tuesday & Thursday, 9:30am - 3:30pm for walk-in food pantry.

The Salvation Army operates two monthly bulk food distribution sites for Portage County residents. Food is government surplus. Must bring own bags or boxes. There are also often weekday and evening activities such as prayer groups, family events, lunch groups, youth clubs, and meetings for seniors. Current photo ID (Driver's License or State ID) is required.

Salvation Army - Red Shield Community Choice Pantry

9005 Wilvern Dr.
Windham, Ohio 44288

Fourth Tuesday of every month, 9:00 - 10:30am.

The Salvation Army operates two monthly bulk food distribution sites for Portage County residents. Food is government surplus. Must bring own bags or boxes. There are also often weekday and evening activities such as prayer groups, family events, lunch groups, youth clubs, and meetings for seniors. Current photo ID (Driver's License or State ID) is required.

St. Joseph Church

St. Joseph Parish & School
2643 Waterloo Rd.
Mogadore, OH 44240
(330) 628-9941
<http://stjosephrandolph.org/website>

Provides short-term food assistance for eligible clients. By appointment only. Appointments often fill up two weeks in advance.

Streetsboro Church of Christ

9222 State Route 43
Streetsboro, OH 44241
(330) 626-4282
streetsborochurchofchrist.org

Open first and third Saturdays of every month, 10:00am -11:00pm.

Provides Portage County residents with a 3–5-day supply of food packed according to family size. Packages may contain frozen meat and milk. Residents must be below or at the 200% federal poverty limit. Must bring photo ID with current address or a piece of mail with current address. Family will need to fill out a form stating income, family size & ages.

Trinity Lutheran Church

600 S. Water Street

Kent, Ohio 44240

(330) 673-5445

www.trinitylutherankent.org

Open last Saturday of every month, 9:00 – 11:00am.

Distributes surplus food at the end of the month through the Akron Food Bank to those in the community who are in need. Photo ID is required.

JOB SKILLS

Community Action Council of Portage County Inc.

243 S Prospect Street

Ravenna Ohio 44266

(330)296-8720

www.cacportage.net

Open Monday – Friday, 9:00am – 5:00pm.

Offers free basic computer training through CONNECT OHIO. Classes are 6 hours long and held twice a week for those interested in job preparation training, work experience, or pursuing training in technology. There is a fixed fee for the classes, but financial assistance may be available.

Coleman Health Services - Employment Services

5982 Rhodes Rd

Kent Ohio 44240

(330) 673-1347

www.colemanservices.org

Coleman Employment Services works in conjunction with area agencies that have an interest in assisting youth and adults obtain and maintain employment. The employment coordinators help find meaningful employment for people with disabilities. These services can be used by those with mental or physical disabilities, mental or physical health limitations, drug and/or alcohol dependencies, developmental disabilities, disabilities related to military service, and auditory or visual impairments. For Portage County residents with disabilities.

OhioMeansJobs Portage County

253 South Chestnut Street

Ravenna, OH 44266

Phone: (330) 296-2841

www.ohiomeansjobs.com/portage

Open Monday – Friday, 8:00am - 4:30pm

Provides a center where individuals can access fax machines, telephones, copiers, computers with internet access, and printers to conduct job searches and create/update resumes. Workplace staff offer basic computer skills training, job search, and placement assistance, vocational and literacy evaluations, and labor market information.

Who Qualifies: Portage County residents who are age 14 and over.

Fees: Free

Portage County Job Club

OhioMeansJobs Portage County

253 South Chestnut Street

Ravenna, OH 44266

(330) 297-3829

www.ohiomeansjobs.com/portage

Job Club is designed to help OWF applicants, and anyone interested from the public with obtaining necessary skills to seek and obtain employment. Workshops are led by an instructor who relays necessary information about job search skills and offers assistance and support to those seeking employment.

LEGAL SERVICES

CASA of Portage County (Court Appointed Special Advocates For Children)

209 S. Chestnut St Suite 203

Ravenna, OH 44266

330-298-3910

<https://www.portagecountycasa.org/>

CASA/GAL volunteers are appointed by judges to advocate for children's best interests. They stay with each case until it is closed, and the child is in a safe, permanent home. We serve children from birth through the age defined by state statute as the limit to youth remaining in care.

Volunteers work with legal and child welfare professionals, educators and service providers to ensure that judges have all the information they need to make the most well-informed decisions for each child.

Community Legal Aid Services Inc.

250 S Chestnut St., Ste. 22

Ravenna, OH 44266

(330) 297-1569

HelpLine: 1-800-998-9454

<http://www.communitylegalaid.org/>

Open Monday and Wednesday, 9:00am – 12:00pm; Tuesday and Thursday, 1:00 – 4:00pm.

Legal Aid helps low-income people resolve urgent, non-criminal legal problems that make a difference in their everyday lives. Community Legal Aid Services refers to the free legal services provided by hundreds of attorneys and paralegals throughout the state. These professionals work through local, and regional, legal aid offices, volunteer, pro bono programs, and reduced fee contracted services to help thousands of low-income people gain access to legal representation.

Call the HelpLine at 1-800-998-9454 or apply for help online and someone will contact within two business days.

Portage County Clerk of Courts

Common Pleas Court

203 West Main Street

Ravenna, Ohio 44266

(330) 297-3644

www.co.portage.oh.us/portage-county-clerk-courts

A person may file for expungement after three years of a final discharge of a felony and after one year of final discharge of a misdemeanor.

Who Qualifies: Must be “eligible offender” pursuant to applicable sections of the Ohio Revised Code. An “eligible offender” is a person convicted in this or any other jurisdiction (R.C.2953.31) who has no more than one felony and one misdemeanor conviction, or not more than two misdemeanor convictions, if not from the same offense.

Fees: \$75 filing fee. In some cases, an additional \$50 may be required.

MENTAL HEALTH SERVICES

Children's Advantage

771 N Freedom St
Ravenna, Ohio 44266
(330) 296-5552

www.childrensadvantage.org

Open Monday -Thursday 8am-8pm; Friday 8am-5pm (Except Milford Location)

Children's Advantage provides mental health/behavioral health services for children and adolescents teens with emotional or behavioral issues. Services offered include diagnostic assessments, individual, family, and group counseling, child psychiatry, disorders, community support services, school consultation services, early childhood mental health services and counseling by certified trauma therapists for children and teens who have experienced trauma.

Sliding fee scale is available for qualifying Portage County residents. Insurance and Medicaid is also accepted.

Coleman Health Services - Behavioral Health

5982 Rhodes Rd
Kent, Ohio 44240
(330) 673-1347 (office)

24 HR Crisis Line: (330) 296-3555
24 HR Crisis Walk-in: Coleman Access
3922 Lovers Lane
Ravenna, Ohio 44266
www.colemanservices.org

24/7 Crisis Help Line and Access Services available to provide crisis intervention and stabilization when a stressful life event overwhelms an individual's ability to cope effectively.

Behavioral health services for adults include psychosocial rehabilitation, diagnostic assessment, case management, pregnancy support, addiction recovery and psychiatric management. Behavior health services for children and adolescents include diagnostic assessment, case management, and psychiatric management.

Counseling services are also offered for adults, children, and adolescents. Sessions are offered in group, individual, and family formats. Counseling provided include but is not limited to depression, trauma, addiction, PTSD, grief and bereavement, anger management, anxiety disorders, and chronic pain.

Family and Community Services

143 Gougler Ave
Kent, OH 44240
(330) 677-4124
www.fcsserves.org

Provides counseling for individuals and families, including individual, marital, family, and couple's therapy. The counseling department specializes in domestic violence treatment, trauma, grief, parenting, and post-traumatic stress issues.

Psychiatric service provides diagnosis, evaluation, treatment, and medication monitoring for adolescents and adults. (Medicaid Only)

Referrals are accepted for mandatory and voluntary clients. Private pay, sliding fee scale, insurance accepted.

Kent State University - Counseling and Human Development Center

Kent State University
325 White Hall
Kent, Ohio 44240
(330) 672-2208

Hours vary between semesters. Call for accurate hours of operation.

The Counseling Center offers individual and group counseling services for a wide variety of concerns for individuals from the university and community. The Center represents an opportunity to pursue progress, healing, or education relating to individual concerns.

Fees: *From the University:* Free of Charge; *From the Community:* Rates based on income and varies from \$0-\$25.

Kent State University - The Psychological Clinic

176 Kent Hall
Kent State University
(330) 672-2372

*Open weekdays from 8:00 AM to 5:00 PM with some evening appointments available.
Does not provide emergency/walk-in services or same-day appointments.*

The Psychological Clinic prioritizes providing high quality services and for adults, adolescents, and children. Services are provided by masters and doctoral students under the close supervision of clinical faculty members who are licensed psychologists.

Fees: Clients from the community: Rates based on income and varies from \$0-\$25. Kent State Students: Therapy fee is \$5.00 per therapy session including the intake.

National Alliance on Mental Illness (NAMI) - Portage County

330-673-1756, ext. 201

A national organization of people with mental illness, their families, friends, and community activists who work toward improving the lives of the mentally ill. Community services and/or support groups

may be available.

Townhall II

155 E. Main Street
Kent, Ohio 44240
330-678-3006

www.townhall2.com

24-hour Crisis Line: 330-678-4357

Services are available for victims of crime, survivors of trauma/sexual assault or abuse, for clients having relationship issues or experiencing mild/moderate mental health concerns.

Fees: Cost for services are free for an individual who has been a victim of crime. For others, costs are based on a sliding fee scale (for Portage County residents), taking into consideration family size and income. Select private insurance and Medicaid are accepted. No one will be turned away due to inability to pay.

PARENTING RESOURCES

The Definitive Guide to Car Seat Safety for Kids

[The Definitive Guide To Car Seat Safety for Kids - * 2023 Updates \(arashlaw.com\)](http://arashlaw.com)

To ensure the safety of children, car safety seats must be used properly. However, with so many options available, many parents find this confusing. The guide above provides safety tips and resources to help parents determine which car seat is right for their child.

Help Me Grow

Family & Community Services
705 Oakwood St., Suite 104
Ravenna, Ohio 44266
(330) 298-4545, ext. 300

<http://www.fcsserves.org/program/help-me-grow-home-visiting-program/>

Designed for families who have children aged 0-3 years old. Help Me Grow works with families who have children with developmental concerns or special needs and with first-time pregnancy mothers, or first-time parents of children less than 6 months old. Service Coordinators can provide developmental screenings for the child, share information on child's growth and development, and connect with helpful community resources and services.

First Step Center for Family Support

Catholic Charities Serving Portage and Stark Counties
219 W. Main St.
Ravenna, Ohio 44266
(330) 297-7745

<http://ccdoy.org/locations/catholic-charities-serving-portage-and-stark-counties/first-step/>

Open Monday – Friday, 8:30am – 4:30pm

Offers services to those facing an unplanned pregnancy. Offers pregnancy counseling, parenting skills training, and links to community resources that may be of help to expectant or new parents. They provide general expectant/new parent assistance programs, outreach programs for parenting issues, parenting skills classes, and pregnancy counseling.

Place of Peace Center

705 Oakwood St Ste 122
Ravenna, OH 44266
(330) 296-4522

Open Monday – Friday, 10:00am – 6:00pm

Provides supervised visitation services.

Passages

250 S. Prospect St.
Ravenna, Ohio 44266
(330) 296-3237
www.passages-oh.org

Dedicated to enriching the quality of life for children, fathers, and mothers. Passage assists in transportation assistance, re-entry facilitation, child support, and custody mediation. Provides workforce development trainings, parent/child retreats, custody and visitation referrals, legal assistance, child support direction, among a host of other important services.

Who Qualifies: Must be a Portage County resident, or a non-resident with a Portage County child support case. Must be eligible for TANF or PRC funds in some way.

Required Documents: Must have child support case and must be eligible for TANF or PRC funds.

How to Access: Call or walk-in for service.

PREGNANCY SUPPORT

First Step Pregnancy & Family Support Program

206 W Main St
Ravenna OH 44266
(330) 297-7745

<http://ccdoy.org/locations/catholic-charities-serving-portage-and-stark-counties/first-step/>

Open Monday – Friday, 8:30am - 4:30pm (Closed at 3:30pm on Fridays in Summer)

Provides individual and family support for pregnant families. Program offers resources such as diapers, clothing, and baby formula. Also provides items to ensure the safety and well-being of an infant such as baby monitors, electric socket covers, etc.

Who Qualifies: Pregnant women and families residing in Portage County with children up to three years of age, at or below 200% of the Federal Poverty Guidelines or those identified with need.

WIC Program

Portage County Health District
999 East Main Street
Ravenna, Ohio 44266
(330) 297-9422

<https://portagehealth.net/our-programs/wic>

Open Monday - Friday, 8:00am - 4:30pm, and the first & third Wednesdays of the month, 10:00am - 6:30pm

WIC provides food benefits redeemable at local grocery stores for milk, eggs, juice, cereal, peanut butter or beans, whole grains, fruits and vegetables, baby foods and infant formula. Services include nutrition education, breastfeeding education and support, immunization screening and referrals for health care and social services. In addition, those receiving assistance from OWF, Food Assistance or Medicaid are income eligible for WIC services. Farmers' market coupons are available in the summer months.

Who Qualifies: Pregnant and breastfeeding women; non-breastfeeding postpartum women; infants and children birth to age five who are present at the clinic appointment and able to provide proof of identity; residents of the state of Ohio; income eligible – 185% of Federal Poverty Income Guidelines; at medical/nutritional risk based on health and diet information assessed by a health professional at the time of certification.

REENTRY SUPPORT

Citizen Circle

253 South Chestnut Street
Ravenna, Ohio 44244
330-297-3754
Bridget.stuntz@jfs.ohio.gov

Provides justice-involved individuals the resources to become productive citizens with support, guidance, and information in a confidential, non-judgmental setting.

Meeting Details:

OhioMeansJobs Center, 253 South Chestnut Street, Ravenna, OH 44244.
Every third (3rd) Thursday each month at 1:00pm. No appointment needed.

Ohio Department of Rehabilitation & Correction

4545 Fisher Road
Columbus, Ohio 43228
<https://drc.ohio.gov/systems-and-services/2-reentry-services/reentry-services>

Strives to connect individuals with communities, programs and services as we understand the impact of facilitating successful reintegration for individuals.

Portage County Contact:

John Grzincic
Reentry Coordinator
(440) 343-7135

Reentry Coalition of Summit, Portage & Medina

798 Grant St
Akron, Ohio 44240
Sc.reentrycoalition@gmail.com

Identifies and develops education that supports better understanding of the legislation, programs and processes of those serving and receiving reentry services.

SUBSTANCE ABUSE TREATMENT

Portage County Addiction Helpline

330-678-3006

In need of withdrawal management (detox) services or assessment, medication-assisted treatment, counseling, or other local resources, contact the Portage Addiction Helpline at 330-678-3006.

Brightview

1951 OH-59 Suite A
Kent, Ohio 44240
866-934-7450

<https://www.brightviewhealth.com/locations/kent-addiction-treatment-center/>

A comprehensive addiction treatment center. Provides outpatient treatment and care for patients who are battling drug or alcohol addiction. Utilizes an evidence-based approach that incorporates medication for addiction treatment (MAT) such as Suboxone, Sublocade, Vivitrol, Methadone as well as individual counseling, group therapy, social service support, and work on co-occurring disorders.

Coleman Health Services-Addiction Recovery Services

3922 Lovers Lane
Ravenna, Ohio 44266
(330) 673-1347

www.colemanservices.org

Licensed and caring staff use a combination of interventions designed to address and provide help for people with substance abuse and dependence. Research-based therapeutic services provide the assistance one might need to move forward when suffering from addiction.

Community Medical Services

174 Currie-Hall Pkwy, Suites A & C
Kent, Ohio 44240
(330) 676-0313

[Addiction Treatment Kent, OH \(communitymedicalservices.org\)](http://AddictionTreatmentKent.OH.communitymedicalservices.org)

Community Medical Services is a drug addiction treatment center. Offers evidence-based practices to treat substance use disorders with medication assisted treatment (MAT) along with counseling and peer support services. Offers same day treatment and walk-in services.

Family and Community Services

143 Gougler Ave
Kent, Ohio 44240
(330) 677-4124

www.fcsserves.org

The counseling department provides counseling for chemically dependent individuals, their spouses, and/or other family members. Services are provided to adolescents and adults.

Referrals are accepted for mandatory and voluntary clients. Private pay, sliding fee scale, insurance, and Medicaid accepted.

Hope Drug Court

Portage County Court of Common Pleas

203 West Main St.

Ravenna, Ohio 44266

(330) 297-3861

<https://www.co.portage.oh.us/adult-probation/pages/hope-drug-court>

Help, Opportunity, and Progress through Education (HOPE) is a specialized drug court docket in the Portage County Court of Common Pleas. Becky Doherty is the presiding judge. Program staff include a Drug Court//Specialized Docket coordinator, an Intensive Supervised Probation Officer, and Standard Supervision Officer.

Hope Town A Recovery Ecosystem

3975 Kenneth Dr

Rootstown, Ohio 44272

(330) 850-5141

[Hope Town Ohio Recovery Housing & Ecosystem](#)

Hope Town stands dedicated to championing individuals in their pursuit of recovering from substance use and co-occurring mental health disorders. Through an integrated system that includes recovery housing, peer support networks, employment initiatives, essential transportation services, jail supports and social enterprises, we aim to inspire profound change and help liberate people to build a foundation for a brighter future.

Restore Addiction Recovery

2650 Sanitarium Rd,

Akron, OH 44312

1-800-357-8684

<https://restoreaddictionrecovery.com/>

Free, Christ-centered, Biblically-based, and clinically-supported residential program for men struggling with drug and/or alcohol addiction. The program is located in Summit County, but the services are available to residents in Portage County.

Root House (Family and Community Services)

Undisclosed location

(330) 296-2384

Root House is a residential treatment facility for men recently released from incarceration who struggle with addiction. Support staff works with the men to overcome addictions and offer support so they may continue living a sober life. 10-bed capacity.

Start Your Recovery

<https://startyourrecovery.org/treatment/rehab-centers/ohio>

Start Your Recovery is a groundbreaking website developed by bringing together experts in substance use disorder treatment from leading nonprofit, academic, and government institutions. This resource offers people who are dealing with substance use issues a single source of reputable, objective information about signs, symptoms, conditions, treatment options, and resources — presented in a user-friendly format and in language that's easy to understand.

Through this site, those affected by substance use disorder can:

- Find local support and treatment options in Ohio
- Hear stories from professionals with similar life experiences
- Learn about recognizing and dealing with substance use disorder

Townhall II

155 N. Water St.

Kent, Ohio 44240

(330) 678-3006

www.townhall2.com

24-hour Crisis Line: (330)678-4357

Licensed, professional, and caring counselors provide an array of services designed to help people learn how to effectively manage their addiction and begin recovery.

Cost for services are charged based on a sliding fee scale (for Portage County residents), taking into consideration family size and income. Select private insurance and Medicaid are accepted. No one will be turned away due to inability to pay.

Horizon House (Townhall II)

Undisclosed location

(330) 678-3006

Horizon House is a women's residential halfway house that specializes in long-term, individualized alcohol and drug treatment. Typical stay is for 90 days. Individual and group counseling for resident's family members is available, as well as involvement in self-support recovery activities such as AA and/or NA.

Who Qualifies: Adult women who are Ohio residents and have completed a drug and alcohol assessment through an ODMHAS certified program.

Fees: When applicable, women are expected to contribute food stamps and a portion of their general assistance to help pay towards room and board.

TRANSPORTATION

Emerald Transportation

1640 Franklin Ave

Kent, OH 44240

(330) 673-9258

www.fcsserves.com/programs/emerald-transportation/

Emerald Transportation is a medical transport service company providing local medical transportation in Kent, Ohio. Please contact Emerald Transportation directly to inquire about various medical transport services provided. Fees: \$24.32 each way, plus \$2.31 per mile.

Hope On Wheels

3975 Kenneth Dr

Rootstown, Ohio 44272

234-430-9365

[Hope On Wheels - Medicaid Rides - Open to the Public \(hopetownohio.org\)](http://hopetownohio.org)

Hope Town is committed to providing non-emergency medical transportation (NEMT) to the general public, offering a vital link between individuals and their necessary transportation needs. We aim to bridge the transportation gap, ensuring everyone can access quality medical care and other critical life appointments.

Hope Town A Recovery Ecosystem

3975 Kenneth Dr

Rootstown, Ohio 44272

(330) 850-5141

[Hope Town Ohio Recovery Housing & Ecosystem](http://hopetownohio.org)

Hope Town stands dedicated to championing individuals in their pursuit of recovering from substance use and co-occurring mental health disorders. Through an integrated system that includes recovery housing, peer support networks, employment initiatives, essential transportation services, jail supports and social enterprises, we aim to inspire profound change and help liberate people to build a foundation for a brighter future.

PARTA

2000 Summit Rd.
Kent, Ohio 44240
(330) 678-1287 Scheduling
(330) 678-7745 Administration
www.partaonline.org

PARTA is committed to providing transportation services to all of Portage County without regard to race, color, or national origin. Individuals who qualify for Medicaid are eligible for free medical transportation through Portage County Job & Family Services Non-Emergency Medication Transportation (NET) program.

Fees: \$4 each way, seniors, or persons with disabilities \$2 each way, 10-ride passes \$30 or \$15

Single

\$1 Single Trip

\$9 - 10 ride passes

\$45 Monthly unlimited

Persons with disabilities

\$.50 per trip

\$4.50 – 10 ride passes

\$22.50 monthly unlimited

\$2 Daily Pass

Portage County Department of Job and Family Services Non-Emergency Medication Transportation (NET) program

449 S. Meridian St
Ravenna Ohio 44266
(330) 297-3750: option 1, then option 6
www.co.portage.oh.us/jfs

Open Monday – Friday, 8:00am – 4:00pm

Provides non-emergency transportation for doctor, dental, hearing and counseling appointments for adults and children. Individuals who qualify for Medicaid are eligible for free medical transportation in Portage and surrounding counties. Requires a 10-day advanced notice.

VETERAN SERVICES

United States Department of Veteran Affairs

www.va.gov

Provides information on Veteran Affairs (VA) locations, VA benefits, healthcare, crisis hotline, housing assistance, education, employment opportunities, crisis prevention, and record access.

Veterans Crisis Line

Phone: 988, press 1 or text 838255

Or start a live chat: <https://www.veteranscrisisline.net/get-help-now/chat>

Are you a Veteran in crisis or concerned about one? The Veterans Crisis Line is here for you. You don't have to be enrolled in VA benefits or health care to call. Visit the website for more information:

<https://www.veteranscrisisline.net>

Ravenna VA Clinic

6751 North Chestnut Street

Ravenna, OH 44266-3903

(330) 296-3641

Mental Health: 330-296-3641, ext. 43805

Open Monday – Friday, 8:00am - 4:30pm

Outpatient clinic provides primary care and specialty health services, including mental health care, women's health care, nutrition counseling, vision care, laboratory services, foot care, and more.

Supportive Services for Veteran Families (SSVF)

705 Oakwood St., Ste.106

Ravenna, Ohio 44266

330-297-7027

www.fcsserves.org/program/ssvf

The Veteran Administration's goal for the SSVF program is to promote housing stability among low-income veteran individuals and families who reside in or are transitioning to a permanent housing. This goal is met by providing a wide range of supportive services designed to resolve the immediate crisis and promote housing stability.

Must be a Veteran or member of a family in which the head of household is a veteran. The Veteran must have served active duty and cannot be dishonorably discharged. The Veteran must be low-income and must be homeless, or at-risk of becoming homeless.

Veteran's Services

449 S. Meridian St
Ravenna, OH 44266
(330) 297-3545

<http://www.co.portage.oh.us/veterans.htm>

Open Monday – Friday, 8:00am - 4:30pm

The Veteran's Service Commission was established for the purpose of assisting veterans and their dependents who have met with unexpected hardship because of sickness, injury, disease, or lack of employment. Of primary importance to the Veterans Service Commission are the necessities of life, such as food, shelter, utilities, etc. It is the purpose of the Commission to assist veterans and their dependents temporarily until a permanent solution to their difficulties can be arranged.

Who Qualifies: Veterans must have been a true resident of Portage County for three months. The applicant must have been honorably discharged with a minimum of 90 days active military service performed for purposes other than training, unless injured during training.

Required Documents: Discharge records, marriage records, divorce records and birth or adoption records for dependent children.

VISION CARE ASSISTANCE

Local Lions Clubs

Provides eyecare (testing, purchase of lenses and frames) for low-income residents. Contact the club closest to your location for eligibility details or go to <https://www.lionsclubs.org> to look for the most updated information.

Brimfield Lions Club

Faith United Methodist Church of Brimfield
1235 Tallmadge Rd
Brimfield OH 44240

-or-

2543 Palm Rd Mogadore, OH 44260
(330) 552-7240

Crestwood Lions Club

(330) 274-2516

Kent Lions Club

(330) 730-3117

Randolph Lions Club

1639 State Route 44

Randolph, OH 44265

(330) 325-9702

Ravenna Lions Club

541 North Freedom St

Ravenna, OH 44266

(330) 730-2114

Vision Care Outreach Program

(330) 296-9919, ext. 137 (Becky Lehman)

The Vision Care Outreach Program is for children and families who need an eye exam or glasses. Each participant must meet the 200% Federal Poverty Guidelines, have no access to vision insurance, have not used the program in the last 2 years, and must be an Ohio resident.

YOUTH SERVICES

21st Century Learning Centers - CAC Youth & Family Center

519 N. Walnut St.

PO Box 917

Ravenna, Ohio 44266

(330) 297-1456, ext. 104

Open Monday – Friday, 2:00 - 6:30pm (School Year)

Open Monday – Friday, 8:00am - 4:30pm (Summer)

The CAC works with Ravenna School District as well as Windham Exempted Village School District. Students receive math and reading remediation and enhancement using online programs. In addition, students are provided with STEM enhancement (STEAMM) which includes activities and investigation in science, technology, engineering, art, math and medical areas designed to enhance student interest and learning. Students are provided with health and physical movement opportunities and the chance to explore community resources.

Bair Foundation - Kent Office

275 Martinel Dr.
Kent, OH 44240
(330) 673-6339
<https://www.bair.org/>

Open Monday – Friday, 8:30am-4:30pm

Provides therapeutic foster care to those who may have suffered abuse and neglect, and recruits, trains, and certifies foster parents. Provides in-home mental health services to families working with protective services to prevent removal of children and to facilitate reunification.

Serves youth ages 0 -17 in Portage, Geauga, Summit, Columbiana, Stark, and Cuyahoga Counties who are covered by Medicaid.

Big Brothers & Sisters of Portage County

640 West Main St
Ravenna, OH 44266
(330) 296-6655
<https://www.fcsserves.org/program/big-brothers-big-sisters>

Offers volunteer adult mentors (“bigs”) to serve as role models, tutors, and friends for eligible youth (“littles”). Volunteers spend twelve hours a month for at least a year with their little brother or sister.

Children’s Advocacy Center of Portage County

University Hospitals - Portage County Medical Center
6847 N Chestnut St.
Ravenna, OH 44266
(330) 297-8838
<http://childadvocacyportage.org/>

Open Monday – Friday, 8:30am-4:30pm. Other times may be arranged if necessary.

Provides medical examinations and forensic interviews for child abuse/sexual assault victims, as well as victim advocacy for the child and non-offending family members. Provides community and professional education on preventing and reporting child sexual abuse and raises awareness throughout the community.

Portage Learning Centers

145 N Chestnut St, Lower Level
Ravenna, OH 44266
(330) 297-7795

<http://portagelearningcenters.com/>

Open Monday – Thursday, 8:00am - 4:00pm; and Friday 8:00am - 12:00pm.

Provides the federally funded Head Start and Early Head Start programs in Portage County. Works to develop social competence and school readiness in children and to empower their parents/caregivers to assist them. Provides services including nutrition and special education.

Who qualifies: Open to children ages 3-5 with family incomes up to 130% of the federal poverty level. All children in foster care in Portage County are eligible. 10% of enrollment opportunities are reserved for children with special needs.

Required Documents: Birth certificate, proof of income, immunization record, completed medical and dental forms.

The Portage Park District

705 Oakwood St., Ste. 4

Ravenna, Ohio 44266

(330) 297-7728

<http://portageparkdistrict.org>

Provides nature education and outdoor recreation programs for all ages at our park locations throughout Portage County. Visitation to parks and trails are free and open to the public year-round.

Youth Development Services

705 Oakwood St., Ste. 115

Ravenna, OH 44266

(330) 297-6667, ext. 323

<https://fcsservices.org>

Works with at-risk youth ages 14-24 in Portage County, to provide social skills, work readiness, mentoring activities, and recreation programs.



Job & Family Services

449 South Meridian Street
Ravenna, Ohio 44266
Kellijo Jeffries, MSW, LSW, Director
Kellijo.Jeffries@jfs.ohio.gov
(330)297-2226

Public Assistance Division:
(330)297-3750

24-hour child or elder abuse/neglect hotline:
(330)296-CARE

Child and Adult Protective Services Division:
(330)297-3750

Child Support Enforcement Agency:
(330)297-3791

OhioMeansJobs Portage County:
(330)296-2841